

BCM Dial by Name



An Interactive Phone Directory for BCM

Just like your mobile phone

All BCM phone users now have access to an interactive telephone directory, where contacts can be searched for and dialled in the same way as you would when using your mobile phone

Update your directory on screen (optional)

Each user can create and update contacts in the directory via the DeskTop client

See who's calling

Displays the names of incoming callers both on the DeskTop client and the phone handset

Review and redial

Now every user can review and redial up to 32 dialled, received and missed calls on screen

Instant access for all

By integrating your internal and external telephone directory with your phone system, you can instantly dial any contact from any phone or user's PC screen.

BCM Dial by Name provides a company-wide, instantly accessible telephone directory to every BCM phone in the business. By simply spelling a contact's name via the telephone keypad, or optional DeskTop client, every number for that contact (business, mobile, internal, personal, etc) is shown on the LCD phone display or PC screen. The user can then select the required number and dial.

Updating the directory

Every user can create/update contacts via the optional DeskTop client, either directly or by accessing and reviewing their recent call history.



Handset Features

- Accessible on all BCM phones with LCD display
 - Dial a contact by simply spelling their name
 - See who's calling by name, not number
 - Review and redial up to 32 recent calls
 - Store over 30,000 contact numbers

DeskTop Features (Optional)

- Search and dial via the DeskTop client
- Create and update contacts on screen
- Simple on screen call control and dialling
- Click to Dial – highlight on screen numbers and dial
 - Buddy Lists show your contacts' real time status

Make your Business Phone as intuitive as your Mobile Phone

Key Benefits

Review/redial from your recent call history

BCM Dial by Name allows each extension user to review the last 32 calls they have dialled, received or missed. They can simply redial the contact on screen or via the handset. If no contact name is displayed, the user can also update the directory easily via the optional DeskTop client.

Buddy Lists

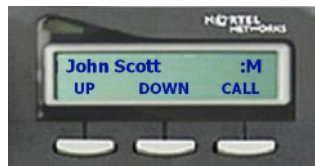
BCM Dial by Name provides every user with the ability to create "Buddy Lists" or Visual Speed Dials. Users can access the various number types (business, mobile, home, etc) for both internal and external contacts. They can simply click to call the contact, or by hovering over a Buddy, select which number they wish to dial.

Click to dial

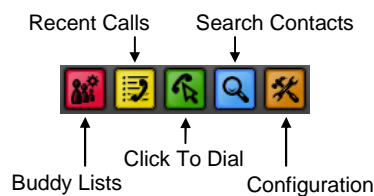
In addition to making calls via the directory, BCM Dial by Name allows each user to dial numbers displayed on screen in Word documents, web pages, Outlook, etc. By simply highlighting the number required, the user can immediately dial a contact and update the directory via the optional DeskTop client.



Start spelling name of contact



Select required contact to call



BCM Dial by Name Video

Watch

Watch the product overview video at:
www.bcm-dialbyname.com

System Requirements

Host PC, Non-dedicated (For Contact Directory)

- Pentium 1GHz or higher
- 512 Mb RAM
- XP Home or Pro, Server 2003, Vista
- 10Mb HD
- CD drive
- TCP/IP
- Network Card
- .NET Framework 2.0 or higher

Client PC (For DeskTop client)

- Pentium 1GHz or higher
- 512 Mb RAM
- XP Home or Pro, Server 2003, Vista
- 5Mb HD
- CD drive
- TCP/IP
- Network Card
- .NET Framework 2.0 or higher

BCM Platforms Supported

- BCM 50 R1 or later
- BCM 200/400 3.6 or later
- BCM 450 R1 or later
- 1 LAN CTE client license required per BCM

Contacts

ITEL
 ITEL House
 Sandpiper Court
 Chester Business Park
 Chester, Cheshire, UK
 CH4 9QU

+44 (0) 1244 670200 t
 +44 (0) 1244 670201 f
 sales@iteluk.com e
www.bcm-solutions.com w

© 2009 ITEL
 All Trademarks acknowledged
 Specification may be subject to
 change without notice
 Issue 1.1